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| Use Case Number | | 1 | |
| Use Case Name | | Change Customer Standing Order | |
| Related Requirements | | Customer number, Standing Order number | |
| Goal in Context | | Change Customer Standing Order to a more suitable order | |
| Pre-Condition | | Customer must have existing standing order | |
| Successful End Condition | | User changed standing order successfully | |
| Fail End Condition | | User unable to change standing order | |
| Primary Actors | | Sales Representative | |
| Secondary Actors | |  | |
| Trigger | | Returns are over 10% | |
| Main Flow | Step | | Action |
|  | 1 | | User logs into application |
|  | 2 | | Selects Standing Orders Option |
|  | 3 | | Selects Edit Standing Order |
|  | 4 | | Searches for standing order to edit by entering information about standing order |
|  | 5 | | Selects standing order from list returned |
|  | 6 | | Makes changes to standing order |
|  | 7 | | Saves changes by selecting save |

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| Use Case Number | | 2 | |
| Use Case Name | | Add item to list | |
| Related Requirements | | Item name, Item number | |
| Goal in Context | | To change out underselling products with selling products | |
| Pre-Condition | | Item must not already exist | |
| Successful End Condition | | User updates item list successfully | |
| Fail End Condition | | User unable to update item list | |
| Primary Actors | | Sales Representative | |
| Secondary Actors | |  | |
| Trigger | | There is a new item that is for sale | |
| Main Flow | Step | | Action |
|  | 1 | | User logs into application |
|  | 2 | | User selects Item list option |
|  | 3 | | User selects add item option |
|  | 4 | | User enters the item information |
|  | 5 | | User presses add item button |

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| Use Case Number | | 3 | |
| Use Case Name | | Remove item from list | |
| Related Requirements | | Item number, Item name | |
| Goal in Context | | To remove an item from the item list | |
| Pre-Condition | | Item must already exist | |
| Successful End Condition | | Item was successfully removed | |
| Fail End Condition | | Item was not successfully removed | |
| Primary Actors | | Sales Rep | |
| Secondary Actors | |  | |
| Trigger | | Item Sales low | |
| Main Flow | Step | | Action |
|  |  | | User logs into application |
|  |  | | User selects item list |
|  |  | | User selects remove item |
|  |  | | User searches for item to be removed by entering the item information |
|  |  | | User selects the item from list returned |
|  |  | | User selects remove |

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| Use Case Number | | 4 | |
| Use Case Name | | View Reports | |
| Related Requirements | | Report Name | |
| Goal in Context | | To view a report | |
| Pre-Condition | | Report must be up to date | |
| Successful End Condition | | Successful viewing of report | |
| Fail End Condition | | Unsuccessful viewing of report | |
| Primary Actors | | Sales Rep | |
| Secondary Actors | |  | |
| Trigger | |  | |
| Main Flow | Step | | Action |
|  | 1 | | User logs into application |
|  | 2 | | User selects reports |
|  | 3 | | User selects the report that is needed to be viewed |
|  | 4 | | User views report |

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| Use Case Number | | 3 | |
| Use Case Name | | Log in | |
| Related Requirements | | Username, Password | |
| Goal in Context | | Log into application | |
| Pre-Condition | | Application installed on device | |
| Successful End Condition | | Successful log in | |
| Fail End Condition | | Unsuccessful log in | |
| Primary Actors | | Sales Representative | |
| Secondary Actors | |  | |
| Trigger | | Incorrect username or password | |
| Main Flow | Step | | Action |
|  | 1 | | Users opens application |
|  | 2 | | User Enters username and password |
|  | 3 | | User proceeds to log in |

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| Use Case Number | | 4 | |
| Use Case Name | | Log out | |
| Related Requirements | |  | |
| Goal in Context | | Log out of application | |
| Pre-Condition | | Currently logged into application | |
| Successful End Condition | | Successful log out | |
| Fail End Condition | | Unsuccessful log out | |
| Primary Actors | | Sales Representative | |
| Secondary Actors | |  | |
| Trigger | |  | |
| Main Flow | Step | | Action |
|  | 1 | | User selects log out option |
|  | 2 | | User awaits successful log out |